swissteach

Global Teach®

WE EMPOWER PEOPLE WITH SMART
KNOWLEDGE MANAGEMENT.

GLOBAL TEACH® FITS. ALWAYS.

„Experience" as a success factor

The Learning Management System Global Teach® stands for a success story of over 20 years. Well-known companies and organisations worldwide use this extraordinary product. Global Teach® is a system with high practical relevance. Its functional scope supports all requirements for comprehensive blended learning in education and training. Swissteach has gained extensive experience with the introduction of Global Teach® in large companies and SMEs, as well as with public authorities and commercial training providers. Users of Global Teach® do not only benefit from a proven and solid technology, but also from our findings on the successful use of this technology.

„Flexibility" as a success factor

The strategies and concepts for education and training are as varied and numerous as the many different companies using them. And even within an organisation there are often considerable differences across individual divisions or departments. The latter is especially true for large companies.

The LMS Global Teach® therefore combines comprehensive standard functionalities with a high degree of flexibility.

Numerous adaptations are possible without any programming, just by configuration. Since Swissteach has exclusive rights to Global Teach®, we are completely free when it comes to further development. Here we attach great importance to migratability and innovation.

GLOBAL TEACH® IS MUCH MORE THAN JUST AN LMS

For large and medium-sized companies worldwide that want to combine intelligent, situation-related information transfer with individual company processes, Global Teach as LMS is the first choice of a technologically leading, data-driven platform that acts user-centrically, learns from behaviour and makes existing and necessary knowledge visible.

Product features at a glance

- Modern design - 100% responsive
- Extensive range of functions
- Multi-client capable (one installation, several strictly separated areas)
- Expandable via numerous expandable via numerous modules (functions and interfaces)
- Can be used for any hierarchical organizational structure
- Flexible, multilingual user interface (multiple designs, multiple catalogues)
- Open concept concerning roles and rights (organizational unit, group, user)
- Automation of various processes (booking, cancellation, etc.)
- Performance Support & Performance Review
- A++ Accessibility within the entire frontend
- GDPR compliant

Supported Blended Learning Formats

Documents	HTML page with links and files (e.g. PDF, Word, PPT, etc.)
WBT	Web Based Training (AICC / SCORM 1.2 / SCORM 2004 3rd Edition)
Video	Video integrated into SCORM
Test	Fixed exercise or test (same questions) or random test (with random questions)
Survey	Survey e.g. as part of quality assurance
Classroom course	With several classes for different times and places
Virtual course	Like classroom courses, but online (e.g. via Webex or Adobe Connect)
Assessment	Learning assignments, the fulfilment of which must be confirmed by a supervisor
Curriculum	Package of several learning contents with logically controlled order
File sharing	Up- and download of files by trainers and / or learners
Glossary	Dynamic compilation of terms and explanations

Integration into your IT infrastructure

Wherever a Learning Management System is used, this always takes place within an IT environment with established third-party systems. We regard an LMS as a specialised „control centre of education" that communicates with leading third-party systems via interfaces. The clear functional separation of the LMS from other IT systems and the use of interfaces offer several strong advantages:

- Short implementation time with strongly minimized risks
- A maximum of flexibility for adaptations and extensions
- No adaptations of or deinvestments in third party systems
- Reduced implementation costs and excellent price-performance ratio
- No redundant data management with potential inconsistencies

CRM

IdP (SSO)

HR

internal

external

Global Teach

Payment

Cloudservice

LRS
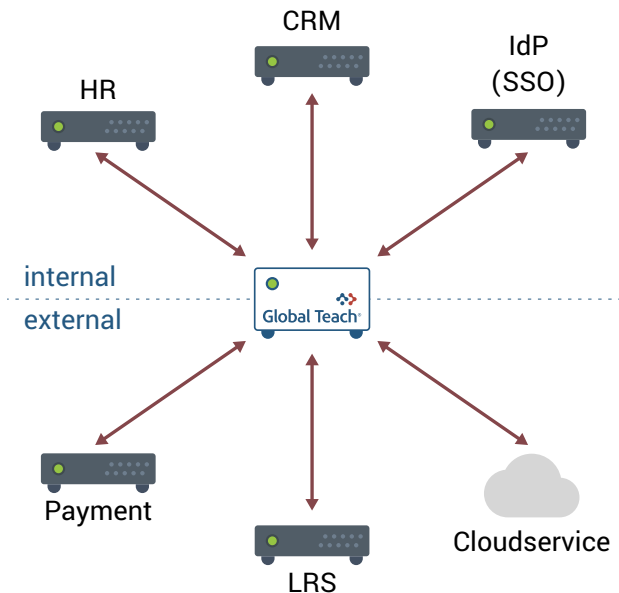
WE USE THE KNOWLEDGE OF OUR CUSTOMERS

Our customers know only too well which functions are necessary every day and which will be necessary tomorrow. We involve our customers in the expansion and further development of Global Teach®:

STANDARD functions

- are available to every customer, without financial participation,
- are conceived, implemented and financed by Swissteach,
- come with a release, which is available to every customer.

STANDARDIZED functions

- customer can make a financial contribution if a function is particularly important to him and should be available quickly (next release),
- are designed together with the customer and then implemented by Swissteach,
- come with a release that is first available to the customer involved before it is made available to other customers.

SPECIAL functions

- the customer conceives the solution for an individual requirement, which should only be available to this customer,
- Swissteach takes over the implementation or provides the API (= interface),
- Swissteach guarantees that the API will remain up-to-date and will work with every further release,
- if adjustments to the API are necessary (technology, security, ...) the customer is informed at an early stage,
- a separate release is usually not necessary.

ADVANTAGES FOR OUR CUSTOMERS

You get all the features that you have licensed and can use them without having to modify your system.

You have access to all the functions offered by Global Teach® - you may need to license them, but NO adjustments are required on your system.

It is extremely easy to switch from an older to the latest version of Global Teach®.

Through the wide distribution of Global Teach®, you benefit from the know-how of a large community.

You benefit from the further development of the system at all times, as you can continue to use all new functions of the system in the future without having to adapt your system especially for you.

You have the opportunity to actively participate in the further development of Global Teach®.

GLOBAL TEACH® - KEYFACTS

FIND KNOWLEDGE QUICKLY AND EASILY WITHIN THE COMPANY

RECEIVE INDIVIDUAL RECOMMENDATIONS FOR RAPID FURTHER DEVELOPMENT

NETWORKING AND SUPPORTING EMPLOYEES WHEN KNOWLEDGE AND EXPERIENCE ARE NEEDED

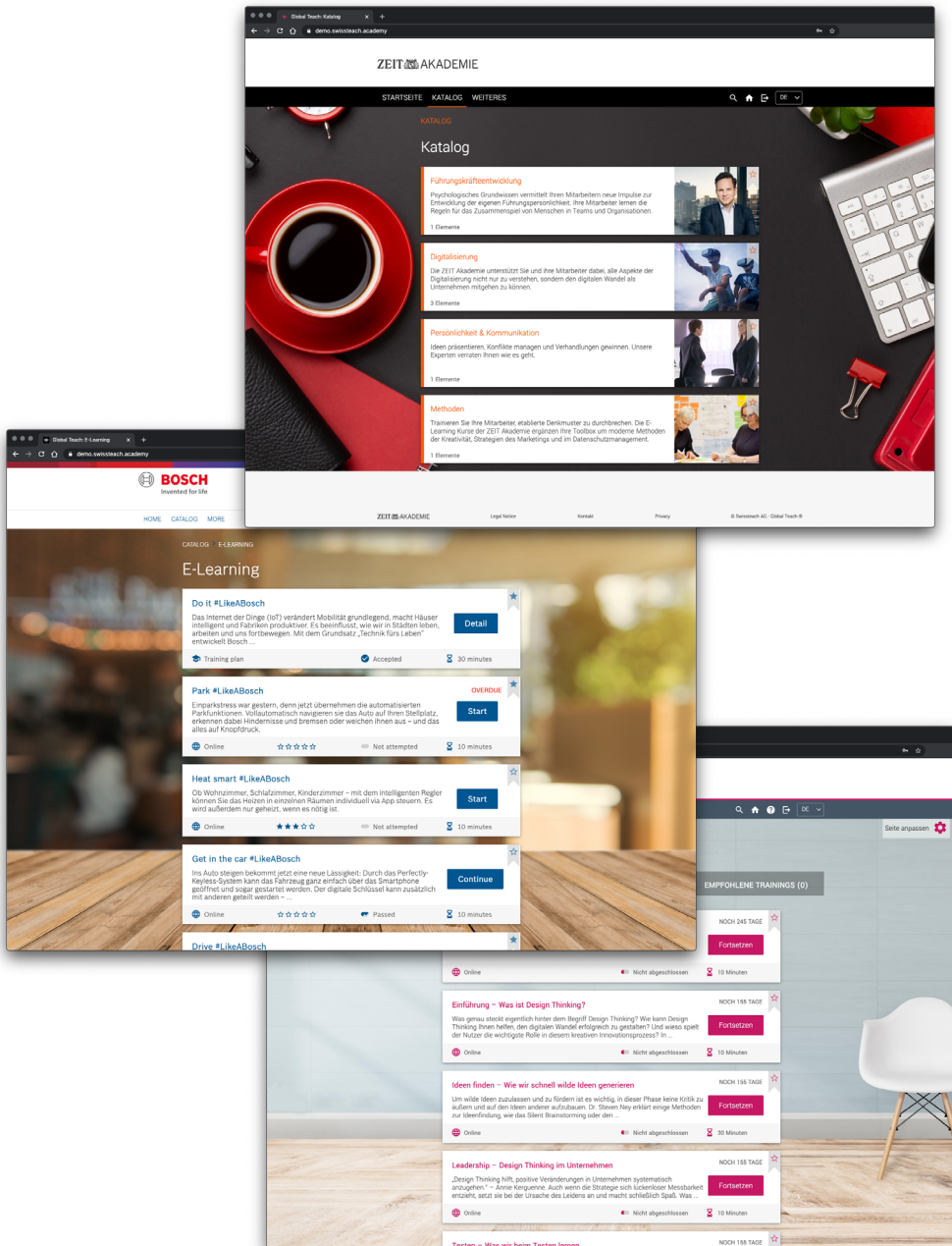RECORDING EXPERIENCES AND MAKING EXISTING KNOWLEDGE VISIBLE

MANAGE DIGITAL MEDIA AND PRESENCE SEMINARS

USE TRANSPARENT COMPETENCE MANAGEMENT

AUTOMATE ADMINISTRATIVE ACTIVITIES TO A HIGH DEGREE

BASIC

STARTER „CLEVERANTO"
The easy way to get started
Basic Reporting • Individual, dynamic curricula • Certificates • Workflow engine • User management • Management of digital learning content • Usable for desktop, tablet and smartphone

ADVANCED „GLOBAL TEACH"
The unlimited multilingual and multi-client capable basic version
Basic Reporting • Individual, dynamic curricula • Certificates • Workflow engine • Administration of users • Administration of digital learning content • Usable for desktop, tablet and smartphone • File Sharing • Gamification • Learner Record Store

FUNCTIONAL MODULES

MODULE - SEMINAR MANAGEMENT
Efficient administration of classroom training including resources
Centralized management of all classroom courses • Centralized and decentralized management of all resources (rooms, equipment, trainers, etc.) • Automated booking, approval and cancellation processes • Place cards • Documents • Terms and conditions

MODULE - VIDEO CONFERENCING GATEWAY
Online live training with geographically dispersed learners
Planning and implementation of online classrooms • Integration with catalogues and curricula • Supports Webex and Adobe Connect (other systems on request)

MODULE - PAYMENT GATEWAY
Sell educational content
Sell your own learning content to customers • Connection of Payrexx as payment provider • Payment with credit card • Other payment providers on request

MODULE - ACCOUNTING
Supports cost transparency in the seminar system
Budgeting • Recording of actual costs • Allocation • Allocation is done via the leading ERP system

MODULE - PERFORMANCE

PERFORMANCE SUPPORT
Support of knowledge transfer with the help of competences

Actual and target analysis of competences • Recommendations for filling knowledge gaps • Fast availability of relevant content

PERFORMANCE REVIEW
Employee and development discussions on a competence basis

Conducting and documenting appraisal interviews • Managing the development of your own team • Overview of your own goals and potential

MY TEAM
Full overview of the knowledge level of the own team

Booking of employees for courses, curricula, online trainings • Assignment of compulsory units • Use of Performance Support & Review • Overview of performance and knowledge level of the team • Management of the team

MODULE - SURVEY «PLUS»
For particularly appealing and meaningful surveys

Create and conduct online surveys • All common question types • Customizable reporting • Export options (PDF, Excel) • Standard surveys and analyses

MODULE - REPORTING «PLUS»
For relevant statistics

Create statistics flexibly on the basis of data from Global Teach® • Support of common BI tools

DECENTRALISED EDUCATION AND TRAINING
Mapping external training in the system

Applications for external further education • Approval by supervisors • Tracking of participation and allocation of certificates and competences in Global Teach® • Evaluation of costs

INTERFACE MODULES

MODULE - SINGLE SIGN-ON (SSO)
Convenient registration without additional login
Comparison with user master data of a third party system • LDAP • Active Directory • SAML • Open ID Connect • Google • Microsoft356 ... and many more, available by default

MODULE - EXCHANGE
Sending messages and scheduling in Outlook with your Exchange
Automated sending of messages to learners, trainers and supervisors • Access to calendars of trainers, rooms and equipment • Planning of bookings and sending of invitations via Exchang

MODULE - HR/PE
Data reconciliation with your leading HR system
Personnel master data management • Exchange of target and actual competences • Comparison of learner profiles

MODULE - CRM
Integration of external user data
Matching with profile data of partners and customers • Managing the capabilities of partners and customers • Synchronization via web service or file exchange (SFTP)

MODULE - ERP
Settlement via the leading financial system
Transfer of settlement data to the leading financial system • Synchronization via web service or file exchange (SFTP)

MODULE - nAPI
Information from the system - quick and safe
Standardized API for retrieving data and information • Access to API protected by security technologies • Encrypted data transmission

PERFORMANCE SUPPORT & REVIEW

Competencies and profiles

The core task of human resources development is the timely provision of required competencies and profiles within the company. Global Teach® supports this activity with the modules **Performance Support & Performance Review**.

As a basic prerequisite for competence management, any number of competences with associated competence levels can be defined. These competencies can be bundled into profiles. Competencies can be limited in time, which automates and ensures the process of recertification. Competences can be assigned to a learner either manually (e.g. based on the hiring or performance review), by a supervisor or team leader, or automatically at the end of a training measure. Global Teach® thus provides a constantly updated overview of the level of knowledge and skills in the company. The analysis options allow competence gaps to be identified in good time.

PROFILE „SALES IN THE FIELD"	
COMPETENCE	NIVEAU LEVEL
Convincing presentation	Advanced
Products field of application	Advanced
Products technology	Basic knowledge
Proposal preparation	Expert
Negotiation tactics	Advanced

Competencies as a control element

The learning offer is controlled by the competencies of the learner. Learning is thus reduced to the content that is actually necessary and relevant for the learner.

Automated educational suggestions

Global Teach® continuously compares the target and actual profiles of the learners (gap analysis). Based on the analysis, the user receives suggestions on how to close the knowledge gap.

ROBUST AND SCALABLE

Proven Microsoft technology

Global Teach® relies on proven Microsoft technologies. For further development and customer-specific adaptations, we have our own highly qualified development team and external partners at our disposal.

Development environment	Microsoft .NET Core
Supported servers	Windows Server 2016 (or later)
Supported database servers	SQL Server 2016 SE (or later)
Supported browsers	Edge, Firefox, Chrome, Safari

Proven scalability

Global Teach® has a system architecture that can be scaled within wide limits.
Several customers have been using the solution for years with over 500,000 users.
Due to its modularity and attractive prices, a solution pays off for just a few users. When used as SaaS (Software-As-A-Service), you do not need to worry about hardware or anything else...
Start Global Teach®, register and get going!
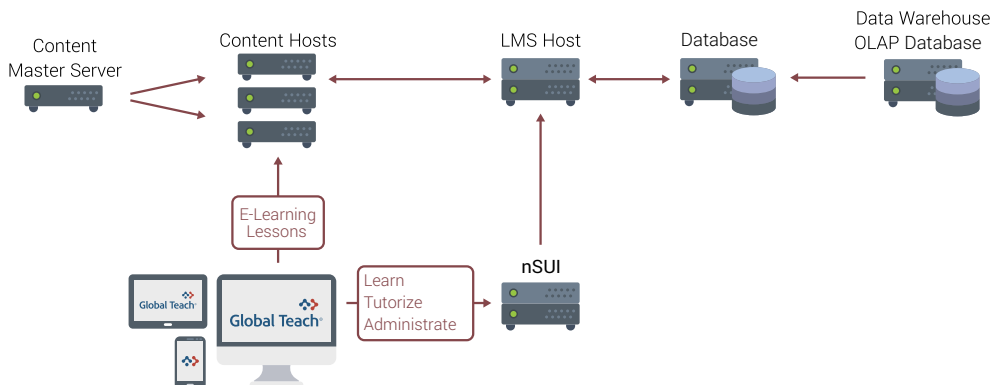
Operation and support

The use of Global Teach® is supported by flexible operating and licensing models from which you can choose freely:

- One time license purchase with annual fee for support and upgrades
- System rental including support and upgrades
- Hosting or cloud operation by an authorized hosting partner
- User-based licensing models (SaaS)
- Licensing models for training providers (ASP)

Support is provided 24/7 via online ticketing. On weekdays, during office hours, we are also available by telephone.

KNOWLEDGE - FOR EVERY PART OF YOUR BUSINESS

One system for all... and beyond.

Through the open roles and rights concept, not only your internal employees can access the system, but also your freelancers, partners, customers and anyone else you want to give access to your knowledge.
It is permanently ensured that every logged in user only sees the content he is allowed to see.

ABOUT SWISSTEACH AG

We are experts in corporate e-learning.

Our approach? Quite simply: We believe that as important as technology is for the success of e-learning, the business benefits it brings are really crucial.

However, one is particularly important: the human being! Because in the end, technology is only support for this most important factor in the company.

For this reason, systems like an LMS must be flexible, simple and uncomplicated applicable. Not only do we understand this, we also implement it consistently.

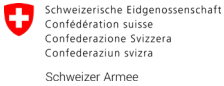We are different - get the proof!

Please visit our website...

... or send us an e-mail.

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THESE COMPANIES TRUST IN US

Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Schweizer Armee

Together ahead. **RUAG**

visana

TECAN.

Kanton Bern
Canton de Berne

LEBENSART

JANSEN

Basellandschaftliche Kantonalbank

T· ·

SICK
Sensor Intelligence.

otto group

tegut...
gute Lebensmittel

BOSCH
Building Technologies

BOSCH
Thermotechnology

rexroth
A Bosch Company

BOSCH
IO

BAUSCH+STRÖBEL®

swisslegal

prime21

idox
compliance

mensch**■**maschine
CAD as CAD can

SIEMENS

BMW

PostFinance

EMERSON | **AVENTICS**

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ENERGY FOR THE WORLD

Buderus

SCHORER + WOLF *μ*
Technisch. Menschlich.

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